

Obnoxious Co-workers

Identified below are real-life scenarios where workers run into conflict. Read each scenario and write a more effective response to each situation. Recall the discussions held during class concerning legal and ethical issues.

Tom called Karen into the conference room, telling her he wanted some help on a report. When he handed her the papers, the third page was a magazine photo of a nude woman. "Sorry," Tom told her, "it must have gotten jumbled up in my briefcase. Or maybe you'd like to see some others?" She was shocked because this was the second time Tom had tried to show her something that she considered pornographic. Karen yelled, "You scumbag, you oughta be shot!"

Karen should have said . . .

Saechong sat down in the lunchroom and pulled out her ham and cheese sandwich. "Hey," Roberto said, "that looks pretty American. I thought you people ate dog meat." Saechong didn't say anything, even though Roberto embarrassed her in front of others at least once a week.

Saechong could have said . . .